

Claims Peer Review

Delivering continuous improvement in claims

Claims Peer Reviews

Since 2011, our specialist teams have been performing Claims Peer Reviews evolving a refined product highly valued by our clients.

We deliver expertise and insight to improve the efficiency of your claims management

Our expert claims review team are highly experienced claims professionals. This enables us to understand the complexity and detail of the claims we review and bring best practice oversight where it is needed most.

Helping to improve the efficiency of your claims management

Through our traffic light reporting methodology, backed up by informed, concise advice both affirms good claim management practices and provides clear and actionable recommendations for continuous improvement.

How we help you to achieve greater efficiency, costs saving, data insight and better outcomes for your Claims Peer Reviews

Addressing lack of skills and resources

An integrated “joined-up” solution

Regulatory adherence

Resolving workflow inefficiencies

Pro has a depth of talent across the business to support Claims Peer Reviews.

We provide customised content and reporting to meet your needs

For more information visit [Pro-global Claims Peer Reviews](#)

Why Pro has the team you want to work with

Our Claims Peer Review service provides a joined-up solution, empowered by our deep domain specialist expertise.

Pro Global's Claims Peer Review team, deliver:

- Specialists:** Access to complex claims expertise across our team of experts
- Processes:** Powerful tools and techniques to power efficient claims management
- Compliance:** An established framework for evolving client and regulatory needs
- Perspective:** Market-wide experience and insight into best practices
- Tooling:** Invaluable management tool to support claims excellence
- Flexibility:** To address areas of concern

**Performing Peer
Reviews since 2011**

**300 claims reviewed
per quarter**



Bart Archibald
Senior Consultant

Bart has over 25 years' experience in the re/insurance industry, with particular focus on managing claims on a worldwide basis, as well as auditing, adjusting, management and reporting, across multiple lines of business.

Bart has carried out claims reviews and provided recommendations and strategy on a wide range of global accounts and lines of business. This has included negotiating commutations with counterparties, driving strategy, discounting parameters and achieving best possible results and final outcome on behalf of various leading re/insurer clients.

Bart also has extensive experience in managing clients' TPA relationships, setting control parameters and consolidating operations to risk manage and obtain cost benefit to the client.

In addition, Bart is an expert at leading claims peer reviews for both Lloyd's and London Market companies.